

Equality Delivery System 2 (EDS2) Grading 2017 Summary for SES & SP, Cannock Chase and Stafford surrounds CCGs

Appendix 1: The Goals and Outcomes of EDS v2

Objective	Outcome	2015 SA Joint 3 CCGs	2016* Joint 3 CCGs	2017* Joint 3 CCGs
1 Better health outcomes	1.1 Services are commissioned, procured, designed and delivered to meet the health needs of local communities	Achieving	Not graded in 2016	Developing Graded with public in a partnership event
	1.2 Individual people's health needs are assessed and met in appropriate and effective ways	Developing	Not graded in 2016	Developing Graded with public in a partnership event
	1.3 Transitions from one service to another, for people on care pathways, are made smoothly with everyone well-informed	Developing	Not graded in 2016	Developing Graded with public in a partnership event
	1.4 When people use NHS services their safety is prioritised and they are free from mistakes, mistreatment and abuse	Developing	Not graded in 2016	Developing Graded with public in a partnership event
	1.5 Screening, vaccination and other health promotion services reach and benefit all local communities	Not graded in 2015 as Public Health	Not graded in 2016	Developing Graded with public in a partnership event
2 Improved patient access and experience	2.1 People, carers and communities can readily access hospital, community health or primary care services and should not be denied access on unreasonable grounds	Achieving	Not graded in 2016	Grading in 2018
	2.2 People are informed and supported to be as involved as they wish to be in decisions about their care	Developing	Not graded in 2016	Grading in 2018
	2.3 People report positive experiences of the NHS	Achieving	Not graded in 2016	Grading in 2018
	2.4 People's complaints about services are handled respectfully and efficiently	Developing	Not graded in 2016	Grading in 2018
3 A representative and supported workforce	3.1 Fair NHS recruitment and selection processes lead to a more representative workforce at all levels	Not graded in 2015	Developing	Not to be graded 2017
	3.2 The NHS is committed to equal pay for work of equal value and expects employers to use equal pay audits to help fulfil their legal obligations	Not graded in 2015	Achieving	Not to be graded 2017
	3.3 Training and development opportunities are taken up and positively evaluated by all staff	Not graded in 2015	Developing	Not to be graded 2017
	3.4 When at work, staff are free from abuse, harassment, bullying and violence from any source	Not graded in 2015	Achieving	Not to be graded 2017
	3.5 Flexible working options are available to all staff consistent with the needs of the service and the way people lead their lives	Not graded in 2015	Achieving	To be graded 2017
	3.6 Staff report positive experiences of their membership of the workforce	Not graded in 2015	Achieving	To be graded 2017

4 Inclusive leadership at all levels	4.1 Boards and senior leaders routinely demonstrate their commitment to promoting equality within and beyond their organisations	Not graded in 2015	Achieving	Not graded in 2017
	4.2 Papers that come before the Board and other major Committees identify equality-related impacts including risks, and say how these risks are managed	Not graded in 2015	Developing	Not graded in 2017
	4.3 Middle managers and other line managers support their staff to work in culturally competent ways within a work environment free from discrimination	Not graded in 2015	Achieving	Not graded in 2017

Key

* means external public grading by trained EDS stakeholder group and or staff
SA means internal self-assessment of evidence